

## Komatsu Forklift

Komatsu Forklift U.S.A. Inc. has an outstanding reputation for building reliable and resilient forklifts. Komatsu is recognized around the globe as a corporation with a rich heritage while retaining an admirable standard of innovation and quality in both design and equipment production.

Komatsu Forklift U.S.A., Inc., a division of Komatsu Forklift Co., Ltd., International Division and Komatsu Utility Co., Ltd remains devoted to their promise of helping to foster a healthier tomorrow. The company heritage dates back to 1921, when Komatsu, Ltd began in Japan as a producer of mining and construction equipment. Very soon the business grew into an industry leader and was responsible for constructing Japan's first modern bull dozer and farm tractor.

Komatsu has matured into a international giant over the previous couple of decades thanks to their competence and strength in the field of logistics, mining, excavating and construction. Using innovative models and technological superiority, they remain at the forefront of these industries.

Since 1945, Komatsu Forklift Co. Ltd has matured tremendously. Using modern design techniques and superior manufacturing capabilities, Komatsu has distinguished itself through the fabrication of reliable and robust lift trucks that buyers from around the globe have come to rely on. In 1976, Komatsu Forklift U.S.A., Inc was created to satisfy the ever-increasing demand for its goods in the North American market. To better expenditures and efficiencies, a contemporary facility was developed in Covington, Georgia in 1990, to merge all U.S. Komatsu Forklift product support and manufacturing operations.

Remaining one of the primary suppliers and manufacturers of durable and innovative lift trucks at the moment, Komatsu Forklift U.S.A., Inc continues to meet their customers' desires globally. Central and Latin America, Mexico, the Caribbean and South America are home to many of Komatsu's satisfied customers along with their North American clients.

Following years of providing customer service and maintaining relationships, Komatsu Forklift understands that meeting the customers' needs is paramount. All original product development at Komatsu begins first with the consumer. By welcoming contributions and feedback, they are able to determine client wants and expectations then develop innovative creations and then manufacture to exceed Komatsu Engineering Principles. Assuring customers that quality is planned from the start and maintained through the manufacturing, service and sales processes, allows Komatsu to end up with a top-quality product from start to finish.

Komatsu engineers are specialized professionals in designing lift trucks, construction equipment and heavy duty equipment. Their design ingenuity and competence assures that each new piece of equipment will last in the toughest environments and have the ability to survive the roughest applications. Adherence to meticulous engineering principles enables Komatsu Forklift to meet ISO 9001 standards. Computer aided design and rigorous in-house quality standards all contribute to top-quality lift truck products. Komatsu Engineering Standards translate the contemporary and progressive technology used in advanced mining and construction equipment into world class equipment.

The modern and well-organized manufacturing facility in Covington, Georgia is a full service plant. This state-of-the-art plant begins the manufacturing process with unrefined steel which is then welded, designed and prepared. Once assembled and painted the forklifts are ready to leave the plant and enter the marketplace. Maintaining quality control through the length of the manufacturing process, assures consumers that the quality is built into Komatsu's products from the very beginning.

Komatsu believes given that a product is only as worthy as the individuals who sell and support it, their dealers make all the difference. Komatsu Forklift is proud of their committed supplier networks who strive to exceed expectations. Specialized in all elements from sales, service or operating education, or aftermarket support, their diverse association of experienced and capable professionals are available. Komatsu Forklift Vendor locations across the nation have a Komatsu OEM components on-hand to provide the essential service required to keep customers' operations running smoothly. Computerized, real-time access with next day delivery from their highly automated circulation center is an alternative option. The on-line K-Link system assists dealers with on-line components management, service and acquisition for all major lift truck models.

At Komatsu Forklift U.S.A., Inc. they recognize that their world-class businesses depend on Komatsu lift trucks in their every day operations. So Komatsu focuses their attention on their countrywide account customers allowing them to benefit from an original relationship that facilitates them adapt their relationship in order to enhance customer productivity and profits. Komatsu countrywide account clients have access to on-line components and operations support system and a inclusive fleet management program, offering the ability for Komatsu to be their total solution for any forklift issues.

The resourceful and dependable staff members at Komatsu Forklift U.S.A., are dedicated to providing outstanding customer support whether it arrives in the form of training, product sales, aftermarket support, and longterm maintenance. They want to make certain that the client support provided will help their clients meet or exceed their business objectives while establishing strong working partnerships in the process. Komatsu strives to identify with each of their customers' unique ways of doing business and enjoys working together to develop a plan to best insure their ongoing success.

Komatsu invites you to contact your local Komatsu lift truck vendor today in order to find out more about the variety of services and programs they have available. Customer satisfaction and support are two of the companies top priorities and it is easy to see why

thousands of consumers world-wide rely on the Komatsu family of products each day.